

Form PTO-1449

(Rev. 8-08)

U.S. Department of Commerce
Patent and Trademark OfficeAttorney Docket No.
6065-82964Serial No.
10/090,499INFORMATION DISCLOSURE STATEMENT
(Use several sheets if necessary)Applicant
Dezonno et al.Filing Date
3/4/02Group No.
N/A

U.S. PATENT DOCUMENTS

| Initial* | Document Number | Date | Name | Class | Subclass | Filing Date If Appropriate |
|----------|-----------------|------|------|-------|----------|-------------------------------|
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

FOREIGN PATENT DOCUMENTS

| | Document Number | Date | Country | Class | Subclass | Translation | |
|------|-----------------|---------|---------|-------|----------|-------------|----|
| | | | | | | Yes | No |
| M.G. | EP 1041801 A2 | 10/4/00 | Europe | | | | |
| M.G. | EP 1041801 A3 | 11/2/00 | Europe | | | | |
| M.G. | EP 1026871 A2 | 8/9/00 | Europe | | | | |
| | | | | | | | |
| | | | | | | | |

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

| | |
|------|--|
| | Author: Miura, A. Pages: 839-48 Date: May 1999 |
| | Title: A study of advanced IN services using interactive voice response. 1 |
| M.G. | Author: Olympia, P.L. Pages: 55-56, 76 Date: Jan 1, 1996 |
| | Title: DBMS-oriented interactive voice response |
| M.G. | Author: Grover, G.S. Pages: 13-22 Date: October 1997 |
| | Title: Interactive voice response system. |

Examiner

Matthew Dezonno

Date Considered

4 March 2005

*Examiner:

Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

COPY OF PAPERS
ORIGINAL FILED

